

# Click, submit and smile

Use Aflac SmartClaim® to take advantage of One Day Pay<sup>SM</sup>

- 1 Register or log in:** Go to [aflac.com/myaflac](https://aflac.com/myaflac) or download the **MyAflac mobile** app from the **App Store** or **Google Play Store**.
- 2 Enroll in claims direct deposit<sup>1</sup>:** Direct deposit allows you to take full advantage of the speed of **One Day Pay**.<sup>2</sup> Click on **direct deposit** and follow the instructions for registration. Please allow one business day for direct deposit enrollment to take effect.
- 3 File your claim with Aflac SmartClaim:** Access **Aflac SmartClaim** from **MyAflac** or the **MyAflac mobile app**. Aflac SmartClaim guides you every step of the way. Upload required documents.<sup>3</sup> Submit your claim before 3 p.m. ET, Monday-Friday.

## INFORMATION YOU MAY NEED TO FILE YOUR CLAIM

- Policy number
- Patient's name and date of birth
- Diagnosis
- Description of service
- Date(s) of service
- Name and address of service provider

## TRACK THE STATUS OF YOUR CLAIM:

View your message center on the MyAflac mobile app or in MyAflac for updates on your Aflac SmartClaim submission.

For more information, go to [aflac.com/myresources](https://aflac.com/myresources).

**Aflac** SmartClaim®  
**One Day Pay**<sup>SM</sup>



<sup>1</sup>Please allow one business day from enrollment before filing a claim for funds to be to be direct deposited.

<sup>2</sup>One Day Pay<sup>SM</sup> is available for certain individual claims submitted online through the Aflac SmartClaim® process. Claims may be eligible for One Day Pay<sup>SM</sup> processing if submitted online through Aflac SmartClaim® including all required documentation, by 3 p.m. ET. Documentation requirements vary by type of claim; please review requirements for your claim(s) carefully. Aflac SmartClaim® is available for claims on most individual Accident, Cancer, Hospital, Specified Health, and Intensive Care policies. Processing time is based on business days after all required documentation needed to render a decision is received and no further validation and/or research is required. Individual Company Statistic, 2019.

<sup>3</sup>If all documentation is not available upon initial claim filing, you may upload the documents later by clicking "Upload Documents" on the mobile app or "MyClaims" on desktop.

Coverage is underwritten by American Family Life Assurance Company of Columbus. In New York, coverage is underwritten by American Family Life Assurance Company of New York. WWWHQ | 1932 Wynnton Road | Columbus, GA 31999.